



## Returns Policy

### Club Vibo

We offer a 14 day money back guarantee should you be unhappy with the Service in your two weeks of membership. To request a refund please contact management at [management@limitlessbusinessagency.com](mailto:management@limitlessbusinessagency.com).

You may also cancel your subscription at any time by contacting [management@limitlessbusinessagency.com](mailto:management@limitlessbusinessagency.com) but due to the nature of the Service no refunds will be made for any membership fees already paid, excluding the 14 day money back guarantee as stated above.

Once you cancel you will no longer have access to the Service, including all content and community resources, this will occur within 24 hours of your cancellation being requested.

The 14 day refund period only applies to your first subscription and cannot be used more than once.

No partial refunds are given should you terminate an annual subscription before your renewal date, however you will retain access to the Service until the end of your annual payment term.

It is entirely your responsibility to ensure that you cancel your account in good time should you no longer require the Service and do not wish to be billed further.

### Products

The order confirmation invoice inside your parcel has a returns section, simply fill this in and slip it inside your return parcel. Without this, we are unable to process your return.

The returns policy lasts 28 days from the day you receive your item/s. Your items must arrive at the returns address by the 28th day.

All returned items must be in original packaging and original state, with tags still intact. Items must not be used, damaged, marked, scented or have animal fur intact.

Returns parcels are the responsibility of the customer until it reaches our returns address. Tracking is therefore strongly advised.

#### RETURN ADDRESS:

Unit 3A, Warwick Road,  
Louth  
Lincs  
LN11 0YB

#### THE PROCESS:

We offer a refund service with a 28 day period. Once your refund has been processed, you will receive an automated email to inform you of the processed refund and you may receive an additional email from your original payment company.

PayPal refunds take 5-7 working days to be visible in your account, and card payments will take 7-10 working days.

#### DEFECTIVE OR DAMAGED ITEMS:

Stock is carefully checked before dispatch to avoid any damaged/defective items being delivered. However if this unfortunate situation occurs, please email [management@limitlessbusinessagency.com](mailto:management@limitlessbusinessagency.com) and let us handle it for you.

#### SHIPPING:

The shipping cost of all returned items is the responsibility of the customer, unless otherwise advised. Limitless Business Agency strongly advises using tracked postage - we are not responsible for your parcel until it has safely arrived at our warehouse.

If you choose to shop using your PayPal account, PayPal will fund your returns postage, making it a 100% free process for you! This is not a system run by or associated directly with Limitless Business Agency, but it's a great service offered by PayPal.

Information on the PayPal Refund Scheme:

<https://www.paypal.com/uk/webapps/mpp/refunded-returns>